

Massachusetts Association of Insurance Agents

Professionalism Through Independence

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Partners Insurance Group LLC

Milford, MA—The Massachusetts Association of Insurance Agents (MAIA) is pleased to announce that **Partners Insurance Group LLC, with 7 offices in Fairhaven, Fall River, New Bedford, Somerset, Swansea, and Tiverton, RI** recently earned the Five Star Agency Designation after undergoing an intensive review process.

The Five Star Agency Designation is awarded by MAIA to independent agencies that go through a vigorous review based on five imperatives: Customer Focus, Management/Leadership Excellence, Human Resource Excellence, Product & Process Excellence and Future Success Initiatives. Upon earning a qualifying score, an agency becomes a Five Star Agency Designee.

Frank Mancini, CEO of MAIA, noted that “Partners Insurance Group is a customer focused Agency that has many positive aspects that make them a Five Star Agency. Some of those are:

- Strong Commitment to Continuous Improvement
- Neighborhood locations that allow customers direct access to them
- Market Availability



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Francis A. Mancini, Esq., President & CEO



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- Knowledgeable and experienced staff
- Strong financial results that are on a positive trend

It really is without hesitation that we name Partners Insurance Group our newest Five Star Agency.”

“ We have worked very hard as a team to achieve this designation, and we are happy and proud to have reached this level. We know our future success is dependent on continuous improvement. The Five Star Agency Designation confirms we are on the right path and will guide us in achieving greater future accomplishments.” said Lawrence Wilson, CPCU, President/CEO of Partners Insurance Group.

Partners Insurance Group LLC becomes the 28th Independent Insurance Agency in Massachusetts and Rhode Island to have earned the coveted Five Star Agency Designation. Partners is the Insurance Division of BayCoast Bank, a leading community bank with offices in Southcoast Massachusetts and Rhode Island.

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